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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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APPLICANT: Richard W. Pratt  
SERIAL NO.: 09/924,785  
FILING DATE: September 5, 1997  
TITLE: SYSTEM AND METHOD FOR REMOTE DEVICE MANAGEMENT  
EXAMINER: Prieto, Beatriz  
ART UNIT: 2142

AMENDMENT

MS RCE  
COMMISSIONER FOR PATENTS  
P.O. BOX 1450  
ALEXANDRIA, VA 22313-1450

RECEIVED  
JAN 29 2004  
Technology Center 2100

Dear Sir:

This paper is in response to the Office Action dated November 24, 2003. Please amend the above-identified application as shown.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 6 of this paper.